**Santosh Kumar Omprakash**

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**Personal Profile**

Dynamic, multi-skilled Financial/Banking IT Professional with extensive experience with the analysis, design, development, testing, installation, configuration, maintenance and management of applications in Mainframe environments/technologies such as Changeman, COBOL, CICS, VSAM, JCL and DB2. Develop and maintain comprehensive on-line mainframe applications and multiple batch processing systems. Display very advanced technical abilities, proven to be a great mentor and technical advisor to other team members. Team player with excellent communication and interpersonal skills.

**Technical abilities and Experience:**

**Mainframe languages and products:** COBOL, SQL, CICS, Easytrieve, REXX, SORT, DFSORT, ICETOOL, File Aid, Expeditor, Endeavor, JCL, VSAM, CA View, CA7, FTP, NDM

**Database:** DB2

**Operating system:** Windows 95/98, Windows 2000, Windows XP, TSO/ISPF

**Tools:** TSO / ISPF, IDz, SPUFI, IDCAMS, INFOMAN, QAUDITOR, QARTISAN, FDIO, TMSI, MS OUTLOOK, EXPEDITER, FILE-AID, FTP, MS Project, PowerPoint, Word, MS- Office, One Note, Infopath, Eclipse.

**Testing Tools:** Intertest

**Defect Tracking Tools:** CA service desk, Remedy, Rational clear quest, Jira

**Methodology:** Agile Scrum/Sprints, Waterfall Model

**Version Control Tool:** Endevor

**Professional Experience**

**Application Analyst,** Fiserv - Jan 2017 – Till date, Omaha

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**Roles and Responsibilities:**

* Analyze business requirements and develop solutions on current applications written in legacy IBM mainframe architecture(Assembler, COBOL, CICS and DB2)
* Provide analysis, design, programming and detail construction of companies mainframe Issuance application
* Bridge gap between business and technical teams to bring clarity in understanding the need better.
* Provide High-level estimates and detailed estimation for development activities.
* Analyze business requirement, maintain traceability matrix, create process flows, and transform the business needs to simplified technical specifications.
* Participate in functional design and detail design meetings.
* Responsible to integrate systems on allocated software projects and perform as technical analyst for those projects.
* Co-ordinate and involve structured code review and walkthroughs.
* Plan and implement every needed process steps as defined in methodologies (Waterfall & Agile).
* Co-ordinate with offshore team on successful completion of their deliverables as per implementation schedule.
* Provide prime assistance towards application releases installation into production on tools like Endevor and Infoman.
* Implement and test enhancement feature requests to enhance product functionality.
* Performed end-to-end testing of all developed activities.
* Provide application and technical support 24\*7 on rotation basis.

**Senior Software Engineer,** Accenture Services LLC – Sep 2015 – Dec 2016, Omaha

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**Roles and Responsibilities:**

* Analysis of the Functional design Specifications provided, prepare detailed design documents and have necessary meetings with the team and co-ordinate work with respect to the release.
* Impact analysis of the programs and copybooks. This task consists of presenting the meetings to identify effecting downstream subsystems and identifies checkpoints as a part of testing.
* Perform on call support for testing and production environment.
* Prepare checklist & development tracker in order to maintain consistency and quality among all team member's work.
* Preparation of test data, test cases, test reports, regression testing and participating in test review meetings with QA team.
* Perform Unit testing and Integration testing for the modules coded and support QA testing.
* Involve in code reviews and conduct code walk through with the other developers within the team.
* Responsible for resolving IR’s which are be raised by QA team while testing new functionalities that were added to the system.
* Document the test results, prepare move up checklist, and co-coordinate with SCM team to move elements to next levels.
* Responsible of recovery of the transactions and process refund to Merchant if applicable.
* Analyze the issues and code Ezytrieve programs. Write COBOL/JCL for generating adhoc reports and extracts.
* Create/transmit recovered reports to third party processor like Mastercard, Visa.
* Creating Change Request (CRs) as and when required for execution of recovery jobs.
* Build tools using REXX to automate some process.
* Track the work in progress; give hand-off to offshore for the list of tasks to perform and attend status meetings.

**Software Engineer,** Accenture Services Pvt Ltd – Dec 2010 – Aug 2015, Bangalore, India

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**Roles and Responsibilities:**

* Responsible for developing and supporting Batch programs.
* Write programs in COBOL, using VSAM file handling.
* Responsible for enhancement of Batch programs for new business expansion.
* Test program using debug tool like INTERTEST.
* Write new Cobol/DB2 programs and extensive modifications to existing programs.
* Responsible for preparing implementation plan and communicate all groups.
* Used Endevor to create, stage and deploy COBOL packages in production site.
* Monitor and Abend resolution of MVS CA-7 batch processing.
* Provided UAT support and Post production support.
* Carried out Regression Testing and full volume testing before the changes are placed in production.
* Responsible for issuing tracking, update notes and notify developers on issues.
* Created high level and detailed level flow diagrams when involved in creating design documents.
* Provide Knowledge Transition (KT) to junior or newer team members.
* Performing detailed turnover of all activities performed.

**Academic Qualification**

**Master of Science –** Currently pursuing MS in Data Science at Bellevue University. Expected graduation is August 2021.

**Bachelor of Engineering** – Electronics and communication engineering at Acharya Institute of Technology, Visvesvaraya University with 78%

**Higher Secondary School** - S.T. Joseph’s High School with 84%